

(Translation)

Whistleblowing Policy ,Management Guidelines and Protection Measures for Complainants

The company has put in place measures to receive complaints or provide clues. about illegal acts Business ethics, corruption, or behavior that may indicate corruption by directors, executives, or employees in the company Including appropriate protection measures for those who make complaints or report information. By the Board of Directors The Audit Committee has been assigned to consider complaints and has assigned the Audit Committee and the Company Secretary. Serves as a complaint receiving unit or report information on actions that may lead to suspicion of fraud or corruption. or corporate governance and business ethics of the company Both directly and indirectly The company has a process to protect those providing information. and give importance to keeping complaints secret To create confidence for complainants and stakeholders in participating in monitoring the interests of the company.

1. Reporting complaints

If you see an action that is suspected of violating or not following the code of ethics. or behavior that may indicate corruption or to report urgent issues discovered You can ask questions. or report to the responsible person according to the following steps

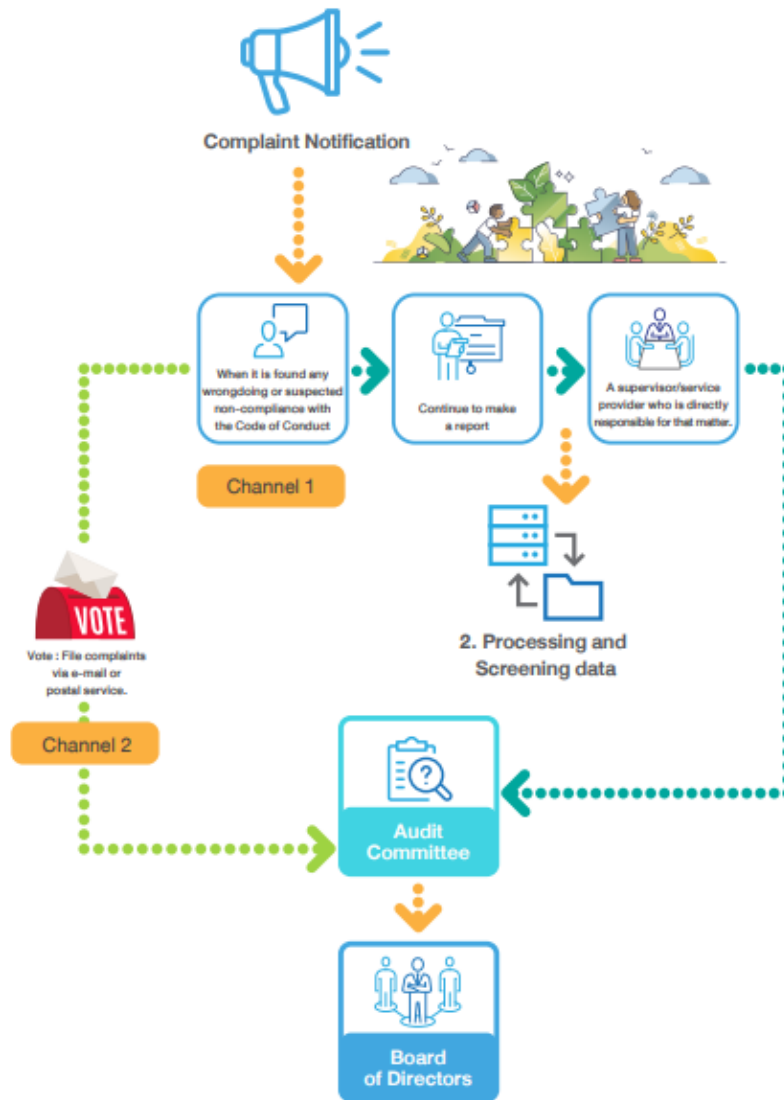
1.1 Guideline 1

- When finding wrongdoing or doubts about non-compliance with the code of conduct
- Anyone who sees it, report it to the supervisor/executive responsible for the matter.
- Supervisor/Executive Report directly to the Audit Committee to investigate the process. and filter complaints
- The Audit Committee reports complaints to the Board of Directors' meeting.

1.2 Solution 2

- When finding wrongdoing or doubts about non-compliance with the code of conduct
- People who see them report complaints via E - mail or post to the Audit Committee.
- Audit committee to investigate processing and filter complaints
- The Audit Committee reports complaints to the Board of Directors' meeting.

Complaint Process Diagram



2. Procedures when receiving complaints

2.1 Gather facts

The recipient of the complaint will collect facts in writing or documents related to the violation. Not following the code of conduct yourself or assign relevant senior executives to take action

2.2 Process and filter information

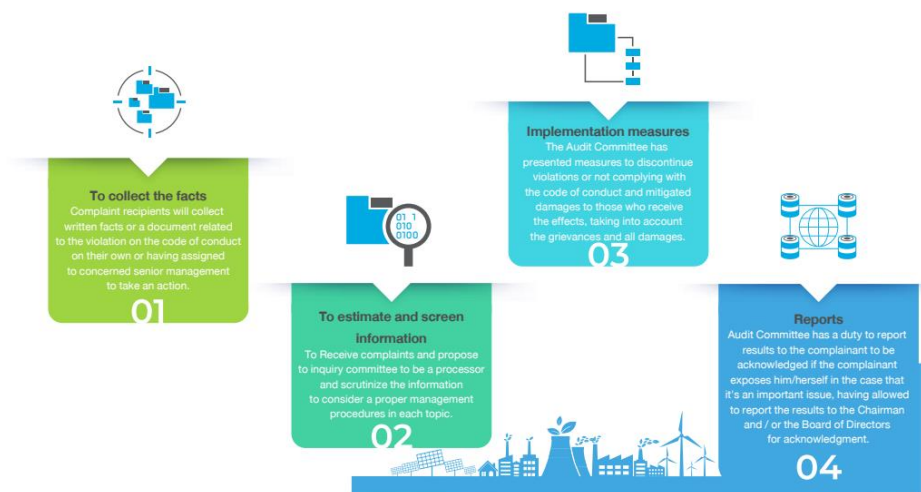
Receive complaints Propose to be investigated by the Audit Committee as a processor. and filter information to consider the steps Appropriate management methods for each matter

2.3 Operational measures

The Audit Committee proposes measures to stop violations. or not following the code of conduct and alleviate the damage to those affected. Taking into account the suffering and lost it all

2.4 Report results

Audit Committee Has a duty to inform the complainant of the results. If the complainant reveals himself in an important matter, report the results to the Chairman of the Board. and/or the Board of Directors are informed



3. Channels for reporting complaints and suggestions

- Mr. Rattana Dankul, Independent Director/Chairman of the Audit Committee ac@rbfoodsupply . co . th
- Mrs. Benjawan Rattanaprayoon, Independent Director/Audit Committee Member ac@rbfoodsupply . co . th
- Mr. Supasin Suriya, Independent Director/Audit Committee Member ac@rbfoodsupply . co . th
- Mr. Surachai Pratchayanotai, Company Secretary/Secretary of the Audit Committee comsec@rbsupply . co . th

or contact the company secretary By sending via post to the Company Secretary, No. 9 Soi Pho Kaeo 3, Yaek 17 Khlong Chan Subdistrict, Bang Kapi District, Bangkok 10240

4. Measures to protect those who make complaints or report clues

In order to protect the rights of complainants and whistleblowers who act in good faith. The company has therefore developed measures to protect complainants. with the following criteria:

- Complainants can choose not to reveal themselves if they deem that disclosure would not be safe. However, if they reveal themselves, it will allow the organization to report progress and clarify the facts.
- The recipient of the complaint will keep relevant information confidential. Consider safety The company has specified Measures to protect employees who make complaints and/or those who provide information and/or cooperation in verifying information to be protected from unfair treatment such as changing positions, job descriptions, work locations, suspensions, intimidation, and interference with work. Termination due to cause of complaint
- Those who have suffered damage will receive relief through a process that is thorough appropriate and fair.

This Whistleblowing Policy, Management Guidelines and Protection Measures for Complainants effective from November 13, 2020 onwards.